



CITY OF DALLAS

August 5, 2004

To: The Mansfield ISD

Via Fax: 972-727-7357

**Subject: Letter of Recommendation for Recreation Services Corporation**

To Whom It May Concern:

I was asked to provide a letter of recommendation and reference for Recreation Services Corporation. I am delighted to do so!

In 2003, Recreation Services Corporation installed playground for me on four projects. They were the subcontractor to a prime contractor who was awarded the contract. I worked directly with Mr. Jim Riddle who oversaw the installations and provided follow up inspections for quality.

I was impressed and pleased with the speed, precision, and quality of the work he and his crews performed. On two occasions, he came back and repaired damage to the project at no additional cost to the City of Dallas because the work was not, yet, accepted and under warranty. He did this without question or complaint. I felt this was "beyond the call of duty" and was impressed with the company's commitment to quality and customer satisfaction.

As a project manager, I can assure you that working with contractors and subs is rarely this easy or pleasant.

On a contract matter with the same projects, Ms. Curtis provided timely documentation of events and facts that made investigating a claim a lot easier for the City of Dallas.

Based on my experiences with this company, I would work with them again and recommend them highly to anyone needing playground installation services.

If you have any questions or need more information, please contact me.

Yours truly,

Darryl Baker  
Senior Park Planner  
214-670-4282

file: letters